

**Eviction Protection Helpline:** 831-288-2148

Text "Rent" to 211-211

<https://www.211santacruzcounty.org/>

## **Tools and Resources for Renters in Santa Cruz County**

**California Eviction Protections ends June 30, 2022**

**Eviction Protection Helpline:** 831-288-2148

1. Find resources in your community, including housing, shelter, food pantries, health clinics, and clothing on [HUD's Find Shelter tool](#)
2. The Consumer Financial Protection Bureau has created a tool where tenants and landlords can search for the available programs by locality:  
[www.consumerfinance.gov/renthelp](http://www.consumerfinance.gov/renthelp).
3. State resource for utility payments: <https://www.csd.ca.gov/Pages/CAPP.aspx>
4. California LIHEAP – Energy Assistance Application: <https://www.caliheapapply.com/>
  - a. National Energy Assistance Referral Hotline at (866) 674-6327

### **Education and Advocacy**

California Rural Legal Assistance Inc. **Phone:** 831-724-2253 [www.crla.org](http://www.crla.org)

Western Center on Law & Poverty **Phone:** 916-442-0753 [www.wclp.org](http://www.wclp.org)

### **Housing Assistance**

California Rural Legal Assistance Inc. **Phone:** 831-724-2253 [www.crla.org](http://www.crla.org)

Western Center on Law & Poverty **Phone:** 916-442-0753 [www.wclp.org](http://www.wclp.org)

### **Landlord / Tenant Mediation**

Conflict Resolution Center **Phone:** 831-475-6117 [www.crcsantacruz.org](http://www.crcsantacruz.org)

### **Legal Aid**

California Rural Legal Assistance Inc. **Phone:** 831-724-2253 [www.crla.org](http://www.crla.org)

Conflict Resolution Center **Phone:** 831-475-6117 [www.crcsantacruz.org](http://www.crcsantacruz.org)

Eviction Defense Collaborative **Phone:** 831-288-2148

Senior Citizens Legal Services **Phone:** 831-426-8824 [www.seniorlegal.org](http://www.seniorlegal.org)

Watsonville Law Center **Phone:** 831-722-2845 [www.watsonvillelawcenter.org](http://www.watsonvillelawcenter.org)

Tenants Sanctuary **Phone:** 831-200-0740

SCC Immigration Program **Phone:** 831-724-5667 [cabinc.org/](http://cabinc.org/)

### **Tenant Rights**

California Rural Legal Assistance Inc. **Phone:** 831-724-2253 [www.crla.org](http://www.crla.org)

Tenants Sanctuary **Phone:** 831-200-0740

Western Center on Law & Poverty **Phone:** 916-442-0753 [www.wclp.org](http://www.wclp.org)

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### **Electric Service Payment Assistance**

National Energy Assistance Referral **Hotline** 866-674-6327

Central Coast Energy Services **Phone:** 888-728-3637 [www.EnergyServices.org](http://www.EnergyServices.org)

Jacob's Heart\* **Phone:** 831-724-9100 [www.jacobsheart.org](http://www.jacobsheart.org)

\*Individuals or families with someone diagnose with cancer

Catholic Charities **Phone:** 831-393-3110 <https://catholiccharitiesdom.org/>

Barrios Unidos **Phone:** 831-457-8208 [www.barriosunidos.net](http://www.barriosunidos.net)

Salvation Army Santa Cruz **Phone:** 831-426-8365 <https://santacruz.salvationarmy.org>

Saint Vincent De Paul **Phone:** 888-245-9187 <https://svdp-santacruz.org/>

### **Gas Service Payment Assistance**

Central Coast Energy Services **Phone:** 888-728-3637 [www.EnergyServices.org](http://www.EnergyServices.org)

Jacob's Heart\* **Phone:** 831-724-9100 [www.jacobsheart.org](http://www.jacobsheart.org)

\*Individuals or families with someone diagnose with cancer

Catholic Charities **Phone:** 831-393-3110 <https://catholiccharitiesdom.org/>

Salvation Army Santa Cruz **Phone:** 831-426-8365 <https://santacruz.salvationarmy.org>

Saint Vincent De Paul **Phone:** 888-245-9187 <https://svdp-santacruz.org/>

### **Rent Payment Assistance**

Families in Transition **831-728-9791** <http://www.fitsantacruz.org/>

Jacob's Heart\* **Phone:** 831-724-9100 [www.jacobsheart.org](http://www.jacobsheart.org)

\*Individuals or families with someone diagnose with cancer

Catholic Charities **Phone:** 831-393-3110 <https://catholiccharitiesdom.org/>

Saint Vincent De Paul **Phone:** 888-245-9187 <https://svdp-santacruz.org/>

Partnership for Children **Phone:**831-422-3002 [partnerforkids.org](http://partnerforkids.org)

Community Action Board **Phone:** 831-457-1741 Ext. 210 <https://cabinc.org/>

Partnership for Children **Phone:**831-422-3002 [partnerforkids.org](http://partnerforkids.org)

### **Shelters:**

Shelter Hotline: **831-728-4634**

Housing Matters **831-458-6020** [www.housngmatterssc.org](http://www.housngmatterssc.org)

Smart Solutions to Homelessness **831-465-2203 140** Front Street, Santa Cruz

Walnut Avenue Family & Women's Center **831-426-3062** <http://www.wafwc.org/>

Pajaro Valley Shelter Services **831-728-5649** <http://pvshelter.org/>

Shelter Project **831-457-1741** <http://www.cabinc.org/>

River Street Shelter **831-459-6644** 115C Coral Street, Santa Cruz

Families in Transition **831-728-9791** <http://www.fitsantacruz.org/>

### **Water Service Payment Assistance**

Jacob's Heart\* **Phone:** 831-724-9100 [www.jacobsheart.org](http://www.jacobsheart.org)

\*Individuals or families with someone diagnose with cancer

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Saint Vincent De Paul **Phone:** 888-245-9187 <https://svdp-santacruz.org/>

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**Other State programs to help cover food, housing, and healthcare expenses. Text the word benefits to 211-211.**

- a. [Financial Resources](#)
- b. [Food Assistance](#)
- c. [Help for Families](#)
- d. [Housing](#)
- e. [Jobs](#)
- f. [Essential Needs](#)

### **How to search for other state or local protections?**

- Check with local governments and local housing organizations to find out if there's still help where you live.
- Call **211**, a free, nationwide service that connects callers to local resources.

### **Is your landlord evicting you because you can't pay rent?**

- Call the eviction protection helpline: **831-288-2148**

### **Have you been evicted or are at risk of homelessness?**

- If you are at risk of being homeless due to eviction or in need of transitional housing, HUD partners may be able to work with you on a long-term plan and connect you with resources for success. [Homeless service provider in your community](#) who can help **HUD's homeless service provider contact list**.
  - Santa Cruz County:  
Monica Lippi  
Housing for Health Manager Human Services Department 1000 Emeline Ave  
Santa Cruz, CA 95060 831-454-4108 monica.lippi@santacruzcounty.us
- Find more help on [HUD's eviction prevention resources page](#)

### **Learn about income recertification if you live in HUD-assisted (public) housing or receive HUD housing vouchers.**

- If you get rental help from HUD, you can report any decreases in wages, job hours, and family income (a process called "income recertification"). Reporting this information can temporarily decrease income-based rent payments or increase housing subsidies.
- Ask for "income recertification" from your property manager or landlord as soon as possible. Talk to them to learn how to certify your income and if any change in rent could be applied to previous months. Federal stimulus payments are not included in your income calculation. Find more help on [HUD's eviction prevention resources page](#).